



# LUKAS SLIVKA

From survival, hospitality and self-taught engineering to QRelia - a live operational platform for modern venues.

**2017**

Arrived in the UK and rebuilt from the ground up

**2019+**

Self-taught development journey begins

**2026**

QRelia reaches live venue deployment

Compiled as a professional journey profile from conversation context, remembered project history and the current Le Pommier public-launch screenshots.

01 / IDENTITY

# Executive Profile

A concise professional profile of a builder whose credibility comes from lived operations, technical execution and public deployment.

Lukas Slivka is a Czech-born, UK-based hospitality operator and self-taught software builder. His path is not the conventional route of degrees, incubators and venture-backed prototypes. It is a route built from survival, service floors, operational pain, late-night engineering, and the refusal to accept that complex systems must be created only by large teams.

The defining thread across his story is translation: he translates real hospitality problems into software architecture. He understands the guest journey because he has lived the service environment. He understands the staff workflow because he has worked inside it. He understands the pressure of unreliable tools because he has seen what happens when operations depend on fragmented systems.

## Positioning sentence

A product-minded hospitality operator who taught himself to engineer production systems and turned operational experience into QRelia - a real-time hospitality platform with guest, staff, management and device-layer workflows.

## Core thesis

His advantage is not just technical skill. It is context. He builds from the inside of hospitality outward, which makes the product sharper, more practical and more credible to venues.

This document is designed as a high-level narrative record: personal journey, professional evolution, technical maturity, commercial proof, and the next chapter.

02 / FOUNDATION

## The Origin: Rebuilding a Life

The first layer of the journey is not technology. It is resilience, adaptation and the discipline to keep moving.

Lukas arrived in the United Kingdom from the Czech Republic in 2017 with very little security and no guaranteed path. The remembered context from our conversations repeatedly points to a story of pressure, personal disruption and rebuilding. It is a story of starting again, adapting quickly and building a new direction through persistence.

That context matters because it explains the later pattern: the ability to absorb pressure, learn without permission, and build when the environment is not comfortable. Many people begin projects from safety. Lukas began his rebuilding from instability, then used work, service and technology to construct a new identity.

The professional foundation came through hospitality. Work in hotels and restaurants gave him operational fluency: guest expectations, service pressure, menu complexity, staff communication, table and room context, timing, complaints, and the small inefficiencies that accumulate into real business friction.

### What this created

- A strong tolerance for pressure and uncertainty.
- A practical understanding of hospitality operations, not just theory.
- A personal need to prove capability through working systems, not words.
- A builder mindset shaped by real constraints rather than ideal conditions.

## 03 / CHRONOLOGY

# Timeline of Professional Transformation

From hospitality worker to product builder, SaaS founder and public venue deployment.

Period	Milestone	Meaning
2017	Move from Czech Republic to the UK	A reset point: relocation, adaptation, financial pressure and the beginning of a new professional identity.
2017-2022	Hospitality operations and service leadership	Front Office and hospitality roles created the operational insight that later became software direction.
2019+	Self-taught development begins	Lukas starts learning programming independently and builds practical applications rather than waiting for formal permission.
2022-2023	Software developer role	Professional development experience strengthens engineering discipline, production thinking and commercial confidence.
2023+	Independent project builder	Portfolio expands across booking systems, admin panels, e-commerce, internal operations and hospitality tools.
Jan 2026	QRelia concept accelerates	A focused hospitality platform emerges: QR-based guest access, real-time receiver/KDS, admin dashboards and device integration.
Mar-Apr 2026	Le Pommier pilot matures	Menus, modifiers, allergens, QR locations, SignalR workflows, receiver screens and operational refinements move toward live use.
May 2026	Public launch and recognition	Le Pommier publicly announces its purpose-built QR system and credits Lukas by name for technical brilliance.

04 / OPERATIONAL INTELLIGENCE

# Hospitality as the Laboratory

QRelia did not come from abstract SaaS brainstorming. It came from service reality.

The strongest products often come from direct contact with the problem. In Lukas' case, hospitality was the laboratory. Service is full of small operational gaps: a table needs attention, a room wants a bottle, a guest by the pool is not visible to staff, allergens must be clear, modifiers must be correct, and orders must arrive where the team can act on them.

That environment shaped the QRelia concept. The product is not simply a digital menu. It is an operational routing layer. Each QR code carries context: room, table, poolside location, alfresco area or venue zone. Staff do not just receive "an order"; they receive an order with location and context. Management does not just upload items; it controls menus, availability, modifiers, categories, allergen flags and venue-specific workflows.

## The unusual advantage

Lukas can speak to venue operators in their own operational language because he has worked inside that pressure. That gives his product narrative authenticity.

## The product implication

QRelia prioritises workflows: guest simplicity, staff clarity, management control and real-time visibility. The design is not ornamental; it is operational.

This is why the Le Pommier launch language is so powerful: it describes not only QR ordering, but location-specific service, poolside drinks, room delivery, extras, sauces, sides and allergens. Those are operational details. They are the proof that the system was built around real service conditions.

## 05 / TECHNICAL ASCENT

# The Self-Taught Engineer

The journey from curiosity to production systems was built through repetition, debugging, deployments and customer-facing work.

Lukas' development path is characterised by applied learning. He did not learn programming as an academic exercise. He learned by building things that had to work: booking flows, admin dashboards, payment integration, live restaurant tools, mobile wrappers, portfolio assets, legal pages, deployment pipelines and user-facing hospitality systems.

The technical pattern is breadth plus operational integration. The core stack includes ASP.NET Core, Razor Pages, C#, EF Core, SQL Server, SignalR, JavaScript, jQuery, Bootstrap, Stripe, Linux/Ubuntu VPS deployment, Python for device and analysis work, and .NET MAUI/Xamarin mobile experience. This combination matters because QRelia is not a single screen; it is an ecosystem.

Layer	Capability	Why it matters
<b>Backend</b>	ASP.NET Core, Razor Pages, EF Core, SQL Server	Multi-tenant operational platform with persistent venue data and admin workflows.
<b>Real time</b>	SignalR order and status events	Orders propagate instantly to customer, receiver, admin and device layers.
<b>Payments</b>	Stripe subscriptions and payment method flows	Supports SaaS monetisation rather than one-off project delivery.
<b>Device layer</b>	Raspberry Pi / LED signalling concepts	Creates ambient operational feedback beyond a normal QR menu product.
<b>Mobile</b>	.NET MAUI Android receiver wrapper	Turns the receiver web app into an always-on venue device experience.

06 / PROOF OF RANGE

# The Portfolio Before QRelia

QRelia sits on top of a wider pattern: repeated product building across booking, operations, e-commerce and hospitality.

Before QRelia became the flagship, the portfolio already showed a clear direction: business systems with admin control, payments, booking flows, operational dashboards and customer-facing experiences. This matters because QRelia is not an isolated lucky build. It is the compound result of many smaller systems.

<b>BarberCore</b>  Barber booking SaaS with Razor/.NET and Stripe style commercial logic.	<b>InnControl</b>  Internal hospitality operations tooling.	<b>Detail &amp; Go</b>  Car detailing booking and admin systems.
<b>Trinifusion</b>  E-commerce and admin functionality.	<b>Hotel Room Service</b>  Earlier multi-app suite with customer/receiver/admin concepts.	<b>Project Joe</b>  End-to-end food delivery concept with mobile and backend components.

*The pattern is consistent: Lukas repeatedly builds tools where business operations, customer experience and technical execution meet. That pattern matured into QRelia.*

07 / PLATFORM

# QRelia: The Flagship Product

The project where Lukas' personal history, hospitality experience and software maturity converge.

QRelia is the clearest expression of Lukas' current identity as a builder. It is a hospitality platform designed to connect guests, staff, managers and physical venue feedback in real time. Its surface looks simple: scan a QR code, choose items, place an order. Its underlying value is more substantial: location intelligence, workflow routing, staff visibility and management control.

The product differentiates itself from generic QR menu systems by going beyond display and payment. It is designed around the service environment: multiple menus, availability slots, modifiers, allergen/dietary data, live order statuses, receiver/KDS screens, tenant-specific branding, admin dashboards, subscription logic, and optional ambient hardware signalling.

<b>Guest layer</b>  QR access, menu browsing, modifiers, basket, location-aware ordering and low-friction experience.	<b>Staff layer</b>  Receiver/KDS workflow, order status handling, audio notifications and real-time updates.
<b>Management layer</b>  Admin dashboards, menu/category control, modifiers, allergens, locations, QR management and tenant settings.	<b>Device layer</b>  Hardware signalling concepts such as LED feedback and always-on receiver devices for venue visibility.

08 / LIVE PILOT

## Le Pommier: From Build to Reality

The moment the product moved from private execution to operational validation.

Le Pommier is the active proof point in the journey. The relationship moved through real requirements, real menus, real staff reactions, real QR placements, real launch-day nerves and real public communication. Zaher and the team requested practical features; Lukas implemented them. Garin's involvement elevated the story beyond a technical pilot into a credibility moment.

Important pilot milestones included menu uploads, modifier groups, category ordering, menu availability logic, gluten-free and dairy-free flags, QR code mapping by room/table/area, receiver/KDS workflows, live order events, and the device/lighting demonstration that impressed operational stakeholders.

### Why this pilot matters

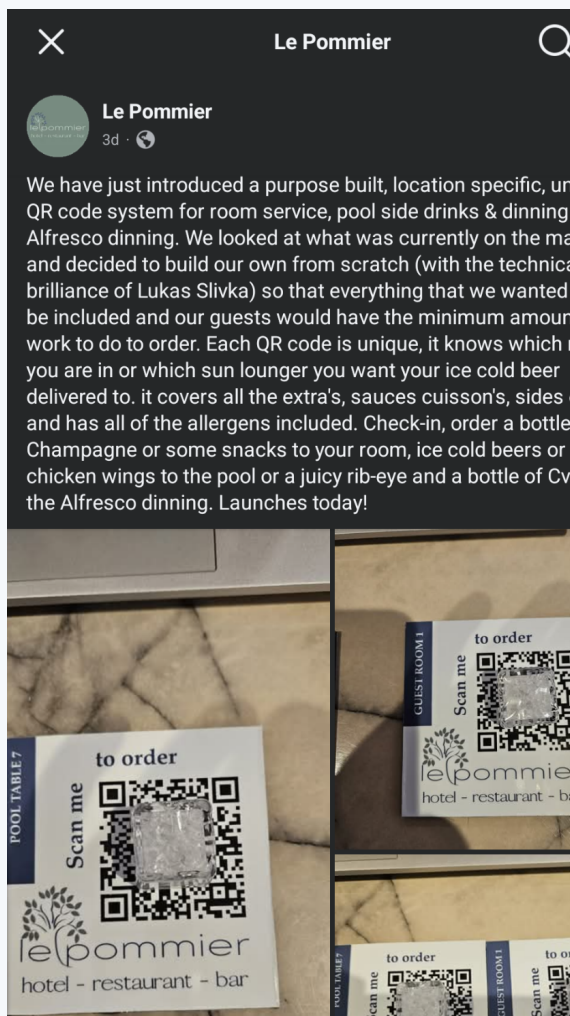
- It demonstrates that QRelia can survive real venue conditions, not just demos.
- It gives Lukas a named hospitality reference and a story that other venues can understand.
- It forces the product to become operationally honest: menus, staff, guest behaviour and adoption all matter.
- It creates a bridge from product capability to commercial credibility.

09 / MARKET SIGNAL

## Public Validation

A venue publicly describing the system is different from a founder describing his own product.

The Le Pommier Facebook launch post is a major credibility signal because it does three things at once: it describes the system in hospitality language, frames it as purpose-built rather than generic, and publicly credits Lukas by name. That combination is rare and commercially valuable.



### What the post proves

- The venue considers the system important enough to announce publicly.
- The language highlights location-specific QR ordering, room service, poolside drinks, alfresco dining, allergens and modifiers.
- The venue explicitly says it chose to build from scratch rather than accept a standard solution.
- The phrase “technical brilliance of Lukas Slivka” converts private work into visible reputation.

### Visible launch engagement

The screenshot shows early public interaction: likes, comments and shares. More importantly, commenters were already asking service-related questions, which means the announcement reached actual guests and local audience members.

10 / PROFESSIONAL TONE

## The Public Reply: Pride Without Overclaiming

A strong founder moment is not only what others say. It is how the founder responds.

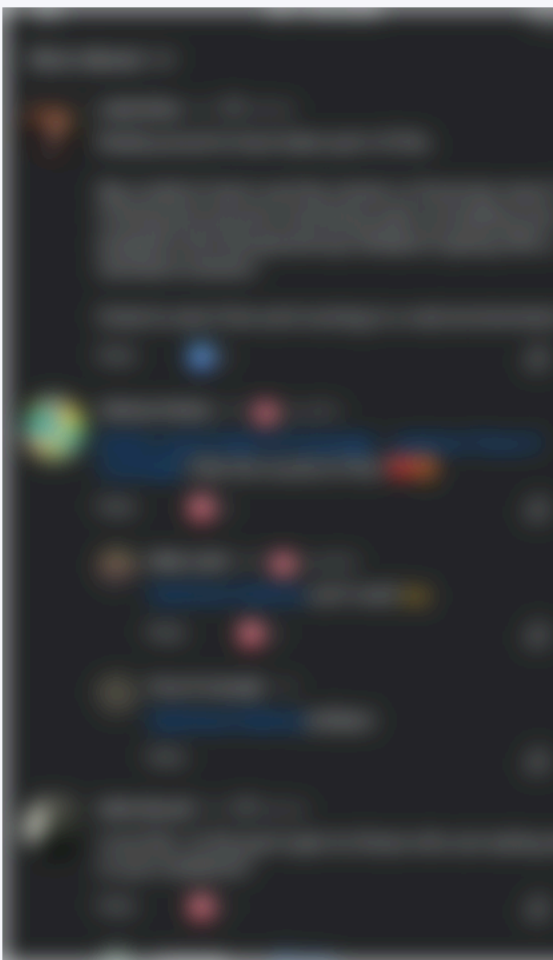
Lukas' comment under the venue's post struck the correct tone: proud, grounded and generous. He did not hijack the post. He credited the venue leadership and team for trusting the process, and he framed the launch as something built properly rather than quickly. That matters because public founder behaviour becomes part of the product's brand.

### The visible positioning

"Really proud to have been part of this" is the right emotional level. It shows ownership without entitlement. The reference to the venue leadership and team protects the relationship and makes the venue feel respected. The phrase "real environment" reinforces that this is operational proof, not a lab demo.

### Commercial significance

This kind of public exchange can become a sales asset. A future venue does not only see the software; it sees that a real venue trusted the build and publicly associated with it.



## 11 / RELATIONSHIPS

## The Stakeholder Layer

The project is also a relationship story: trust, timing, proof and strategic restraint.

The QRelia / Le Pommier journey has involved more than code. It has involved timing, communication and trust. Venue leadership has represented practical operational feedback and feature requests. Senior supporters have represented public credibility, endorsement and possible expansion influence. The Le Pommier team has represented the first real operating environment where the system must earn trust service by service.

Lukas' strongest move has been gradual proof: solve a concrete problem, demonstrate capability, absorb feedback, improve the product, then let the public story emerge. This is much stronger than trying to sell a grand vision before the first venue proof exists.

Stakeholder	Meaning in the journey	What Lukas must protect
<b>Operational lead</b>	Operational champion and source of real venue requirements.	Responsiveness, reliability and clear communication.
<b>Strategic supporter</b>	Senior credibility and potential bridge to wider hospitality networks.	Professional restraint, proof-based updates and respect for the venue's image.
<b>Le Pommier team</b>	The live operating environment where staff adoption will validate or expose the workflow.	Ease of use, training, QR visibility and rapid fixes.
<b>Future venues</b>	The commercial market that can understand QRelia through Le Pommier's public proof.	Simple pricing, repeatable onboarding and clear outcomes.

## 12 / WHAT THE JOURNEY PROVES

# Capability Matrix

This is not only a biography. It is a competence profile.

Capability	Evidence from the journey	Commercial value
<b>Product ownership</b>	Turns unclear operational problems into roadmap, features and delivery priorities.	Can own a product from idea through launch and refinement.
<b>Full-stack delivery</b>	Builds Razor/ASP.NET systems, database layers, front-end flows, admin interfaces and deployment.	Reduces dependency on large teams at early stage.
<b>Real-time systems</b>	SignalR order events, receiver updates, customer status and admin visibility.	Creates operational responsiveness for venues.
<b>Commercial architecture</b>	Stripe subscription logic, onboarding flows, pricing tiers and tenant isolation.	Moves from project work toward repeatable SaaS revenue.
<b>Operational empathy</b>	Hospitality background informs room, table, poolside and alfresco use cases.	Makes sales conversations more credible and product decisions sharper.
<b>Narrative building</b>	Portfolio, case studies, public posts and stakeholder messaging.	Converts technical work into market trust.

13 / IDENTITY SHIFT

# The Personal Narrative

The deeper story is the move from surviving life to designing systems that serve others.

The emotional force of Lukas' journey is that it does not look inevitable. It contains relocation, hardship, service work, frustration, ambition, self-education and moments of public recognition that carry unusual weight precisely because they were not handed to him.

The old identity was survival: get through the day, hold work together, learn alone, build with limited resources. The emerging identity is different: founder, product owner, systems architect, venue partner and commercial builder. The movement between those identities is the central arc of this document.

The Le Pommier public post matters because it represents external confirmation. It is one thing for Lukas to say he is building serious systems. It is another for a venue to publicly describe the system, explain why it exists, and credit him directly.

## Before

A self-taught developer trying to prove capability while still carrying the weight of a difficult past.

## Now

A builder with a live hospitality deployment, public credit, operational product and a credible commercial story.

## Next

A founder who must convert proof into repeatable sales, stable revenue and the freedom to leave full-time employment responsibly.

*This is not a story about overnight success. It is a story about compounding proof.*

## 14 / COMMERCIAL PATH

## The Next 12 Months

The goal is not more proof that Lukas can build. The goal is proof that QRelia can sell, onboard and retain.

The next year should be treated as a commercial build-out. The product already has enough technical credibility to support serious conversations. The missing proof is repeatability: can one successful venue become five, ten or more without every deployment becoming a custom rebuild?

Quarter	Primary objective	Concrete outputs
Q1	Stabilise Le Pommier and collect evidence.	Order data, staff feedback, screenshots, testimonial language, refined onboarding checklist.
Q2	Turn proof into sales material.	Venue pitch deck/PDF, pricing page, demo script, public case study, short video walkthrough.
Q3	Secure early repeat customers.	2-5 paying venues, formal setup process, support boundaries, device package option.
Q4	Assess job transition readiness.	Stable MRR, runway, support load review, pipeline health, decision on part-time/full exit.

The founder transition becomes realistic when revenue, onboarding, support and demand all become visible at the same time. The next 12 months are not about escaping work; they are about making QRelia strong enough that leaving becomes a rational business decision.

15 / THE ARC

# Closing Statement

A professional journey defined by pressure, craft, operational insight and public proof.

Lukas Slivka's journey is not clean, linear or comfortable. That is exactly what gives it force. He did not enter technology through a protected route. He entered it through need, curiosity, work, pressure and the repeated decision to keep building.

The defining achievement is not only that he built QRelia. It is that he built something that makes sense to the world he came from. Hospitality taught him the problem. Software gave him the instrument. Le Pommier gave him the first public stage. The next chapter is about turning that stage into a repeatable business.

The strongest version of the story is simple:

*A man who rebuilt himself in a foreign country taught himself to engineer real systems, carried operational experience into product design, and reached the point where a live venue publicly credited his technical work as part of its own service innovation.*

## Professional identity

Hospitality operator. Self-taught engineer. Product builder. Founder in formation.

## Commercial direction

Use Le Pommier proof to build a repeatable QRelia sales, onboarding and support engine.